



## Dawn R. Pagon

— National Manager of Business Development  
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If there was ever a name that was synonymous with credit unions, it would be Dawn Pagon.

Dawn has been the primary contact for hundreds of the firm's credit union clients – in Ohio and throughout the U.S. – for more than 20 years. Working closely with boards of directors, vice presidents, CEOs, and collections staff, she helps credit unions evaluate their current recovery strategies, and works to find them effective solutions that meet their business objectives.

One of the many reasons why Dawn's insight is universally valued is because of her first-hand knowledge in managing collection recovery programs for credit unions. Prior to joining the firm, she worked as an assistant manager of a credit union, and then later as a collection manager. This combination of experience allows Dawn to understand the unique challenges that this sector of the financial services industry faces, which is key to developing customized recovery plans.

Dawn coordinates with many of the firm's attorneys and professional staff to deliver a wide variety of solutions that include general counsel services, asset recovery, litigation, bankruptcy recovery, and real estate default. She ensures new clients experience a smooth onboarding process, and assists in the resolution of any operational inquiries that may arise.

When Dawn is not tending to her credit union clients, she can usually be found at home spending time with her family.

### Education

- ▶ B.S., Public Relations, Kent State University, 1990